

Congress of the United States

Washington, DC 20515

August 12, 2026

Postmaster General David Steiner
United States Postal Service
475 L'Enfant Plaza SW
Washington, D.C. 20260

Dear Postmaster General Steiner:

We write to express our continued concern regarding the prolonged disruption of postal services for the residents of Morris, Connecticut. Nearly one year ago, on August 9th, the United States Postal Service (USPS) closed the Morris Post Office, the town's only postal facility, stating that the closure was a “temporary” measure. However, almost one year later, a replacement post office has yet to open, and the Postal Service has not publicly provided a timeline or detailed plans for establishing a new permanent location.

Furthermore, USPS has been slow to respond to inquiries from local town officials and our congressional offices, leaving us without meaningful updates to provide to our constituents. As a result, Morris residents have been forced to travel approximately 20 minutes to the Thomaston Post Office to access basic postal services. This prolonged disruption has disproportionately affected senior citizens, individuals with disabilities, and residents without reliable transportation, all of whom rely on consistent access to essential postal services, including prescription deliveries, bill payments, and government correspondence.

The prolonged absence of a local post office therefore represents more than an inconvenience. It weakens a longstanding community gathering place, reduces access to essential postal and financial services, and diminishes the sense of connection that these institutions have fostered for generations. Restoring a permanent postal presence in Morris is critical not only to ensuring reliable mail service, but also to preserving an important civic institution.

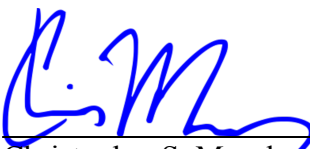
We ask that the USPS provide written answers to the following within ten days of the posted date of this letter:

1. Can you provide a specific timeline for when a new permanent location will be identified and when USPS expects postal services will be fully restored in Morris?
2. How many potential sites for a new post office have been evaluated, and what criteria is the Postal Service using to determine whether a location is suitable?
3. Can the Town of Morris receive a USPS blue collection mailbox while a new permanent post office location is being identified? If not, would the Postal Service consider waiving or modifying its standard criteria for installing a blue collection box given the extraordinary circumstance that the town currently has no postal facility or local mail collection point?

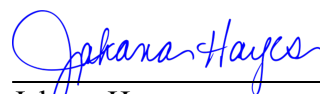
4. How frequently has the Postal Service communicated with the Town of Morris regarding the status of the site search, and what coordination is occurring with local officials to identify potential locations?
5. What is the Postal Service doing to ensure that Morris residents, particularly seniors, individuals with disabilities, and residents without reliable transportation, continue to have reasonable access to postal services while the local facility remains closed?
Residents have had to travel approximately 20 minutes to the Thomaston Post Office for retail services.
6. What resources has the Postal Service dedicated to expediting the reopening of the Morris Post Office, and are there any obstacles that Congress or local officials could help address?
7. Can you commit to providing the Connecticut congressional delegation and the Town of Morris with regular updates until a permanent location is secured and the new post office is operational?

These questions focus on obtaining concrete commitments, identifying the reasons for the delay, and ensuring accountability while emphasizing the impact on Morris residents and businesses.

Sincerely,



Christopher S. Murphy
United States Senator



Jahana Hayes
Member of Congress



Richard Blumenthal
United States Senator